



# Iowa Department of Human Services

Terry E. Branstad  
Governor

Kim Reynolds  
Lt. Governor

Charles M. Palmer  
Director

Date: 10/25/13

Eugene and Marlene Robinson  
1326 Lincoln Way  
Ames, IA 50010

**Complaint Description:** The Department received a complaint concerning potential over numbers and improper supervision.

**Rule Basis:** Findings considered in accordance to Rule(s) 110.4 and 110.5(9).

**Findings:** Unannounced spot check conducted on 10/24/13. Compliance worker found Eugene Robinson in the outside play area with 9 pre-school age children. Also present was a new assistant/substitute who has not been applied for or approved by DHS with one infant inside the home. Marlene Robinson was away from the home, though returned later during my spot check visit. It appeared Marlene had been out of the home for over the past hour before I arrived. I also observed some inappropriate play with loose boards and tires in the play area. I asked Eugene to put the boards away after seeing 4 children fall while jumping on/off the boards within a 2 minute time period. Potty chair in lower level bathroom had far more than one use of urine in the small collection base indicating infrequent emptying of the training device. Infant room on lower level is in need of a battery operated smoke detector. Some of the children's files were in need of updated physician signed statements of health.

**Resolution:** I reviewed my findings with Marlene Robinson. Policy requires BOTH providers are required to be present any time more than 8 children are present. This review included reminder that a new substitute must be applied for and approved with appropriate background checks completed before starting with direct childcare responsibilities. I observed some of the concerns in the complaint were valid. Corrective action request will be sent, follow-up spot check visit will be conducted after 45 day allowance to make corrections.

Please contact me if you have any further questions.

Sincerely,

Earl Crow  
Child Development Home Compliance Checks  
DHS, Story County  
(515) 268-7106